

## ABSTRACT

As one of the non-governmental organisations, the Lutheran Evangelical Church of Tanzania (ELCT) has played an important role in supporting and encouraging the development aspirations of local communities in the areas of environmental rehabilitation, water and sanitation, agriculture, health, education, credit and saving schemes. The study focused on public theology and management of community services by ELCT-ECD in Dar es Salaam metropolitan, with a particular interest to provision of health care and education services. It aimed at examining the current level of ECD participation in the provision of the Diaconia services by specifically investigating the extent at which ECD resources are channeled to health and education services. The study was also designed to examine the levels of satisfaction of the members of community given the current ECD's provision of community services and importantly it intended to propose the best optimal management practice to be adopted by ECD in management of community management services. A triangulation of Quantitative and Qualitative research methodologies was adopted by the study. Findings reveal that while the contribution of the ECD in community development has been known, yet about 71% of respondents in the study confirmed that community members that provision of health care and education services by ECD embraces management constraints that need to be addressed for the betterment of the same. These constraints cut across issues such as resource allocation, lack of access to health care and education services by majority, ineffective strategic development processes and numerous others. This state of affairs shows challenges facing the commitment of ECD in making sure that it provides diaconal services to all its members and non-members. The study therefore recommends adoption of an optimal management strategy based on relevant components of the new Saint Gallen Management Model in order to ensure that public theology enhances effective provision of diaconia services, health care and education services in particular.