ABSTRACT

We live in a world torn and scarred by violence, discrimination and oppression, destruction and degradation of the earth. Trauma is not only an individual but also community problem that leave in lifelong problems and transmitted within family and across generation. In the Bible, since man came out from Eden's Garden even until the eschatology stories in the book of revelation, we find the unsettling evidence of violence and trauma. The world is full of traumatic events but God's presence and work is still present in this situation. The church as steward of God needs to find new possibilities of diaconia in action and finding diaconic development strategies to address trauma. A Church-base trauma healing centre can be a tool for the church to be acted in better aid and doing its ministry, showing God's love, to empower the people to be strong enough to stand on their own; the choice to break the cycle of violence.

From those reasons, the purpose of this thesis is to study practices of diaconic management in the church-base trauma healing centre namely Women Crisis Centre (WCC), GKPS by analyzing the integrative approach with theory of trauma, theology and management, the writer use New Saint Gallen Management Model (SGMM) for finding what kind of trauma healing centre is needed in North Sumatra so that Huria Kristen Indonesia (HKI) can develop diaconic management strategies to address trauma in its context. The outcome of the thesis explains the best way to establish a trauma healing centre in North Sumatra as entrepreneurship organization and using a community based approach which is very suitable to the context of North Sumatra.